

What is Independent Facilitation?

By Michigan law, all individuals who receive community mental health services, or members, have the right to get their Individual Plan of Service (IPOS) created using the Person Centered-Planning (PCP) process which includes the unique needs and desires of each person.

DWIHN allows members to hire or select someone they trust to guide the PCP process alongside the person receiving services called an Independent Facilitator.

Who does Independent Facilitation?

Independent Facilitation is done by someone chosen by the member. Ideally, the person is trained and has the skills and abilities to work with the member. The Independent Facilitator guides all involved in thinking and talking about how the person might achieve their unique needs and desires.



How to find an Independent Facilitator?



Contact DWIHN at:

313-833-2500 or visit us at www.dwihn.org



See our Provider Directory for:

a list of Independent Facilitators



Visit Mi-DDI at:

<https://ddi.wayne.edu/ifmap>

Why use an Independent Facilitator?

An Independent Facilitator:

- identifies a person's strengths and needs
- makes sure the individual is heard and understood
- keeps the meeting on track
- locates available community resources and services
- uses tools to uncover a person's plans
- records and reports meeting discussions

For more information about Independent Facilitation contact the DWIHN Customer Service Department

Toll Free: 888.490.9698
Local: 313.833.3232
TDD: 800.630.1044

707 W. Milwaukee St.
Detroit, MI 48202

Administrative Offices
313.833.2500
TDD Line: 800.630.1044

Centralized Access Center 24-Hour Helpline

800.241.4949
or
313.224.7000
TDD Line: 800.630.1044

Office of Recipient Rights

888.339.5595
TDD Line: 888.339.5588



INDEPENDENT FACILITATION

Want help with your Person-Centered Plan?



www.dwihn.org